



FreshLet Cleaner Checklist Guide

What Each Clean Includes (Base Rooms Only)

The base clean covers only the rooms included in the booking:

Base clean includes:

- Studio flat OR;
- 1 kitchen
- 1 living room
- 1 bathroom
- 1 bedroom

Any additional rooms are only cleaned if booked as extra rooms and time has been added.

Standard Clean & Eco Clean

(Same task scope – different products only)

Minimum 2 hours

General (Base Rooms Only):

- Dust and wipe accessible surfaces
- Wipe high-touch areas (door handles, light switches)
- Remove visible cobwebs (reachable areas only)
- Kitchen (1 kitchen only)
- Wipe appliance exteriors (fridge, oven, microwave, dishwasher)
- Clean hob / stovetop
- Clean microwave interior
- Clean sink and taps (light descaling)
- Bathroom (1 bathroom only)
- Clean sink, taps, toilet and shower/bath surfaces
- Clean mirrors and polish chrome
- Living Area (1 room only)
- Dust and wipe accessible surfaces
- Light tidy/reset
- Bedroom (1 bedroom only)
- Dust accessible surfaces
- Light tidy/reset
- Floors (Base Rooms Only)

- Vacuum floors and carpets
- Mop hard floors
- Light spot-clean skirting boards
- Tidying & Waste
- Empty internal bins in cleaned rooms only
- Light tidy/reset (straighten cushions, surfaces)

Notes:

- This is not a deep clean
- No heavy limescale, mould, or interior appliances
- Client must provide hoover, mop and bucket
- Extra rooms require extra booked time

Eco Clean (Product Note)

Use non-toxic, eco-friendly products supplied by the cleaner

(Task list is identical to Standard Clean)

Mini Refresh

1 hour fixed → studio or small 1 bed flat only

Included (Main Living Areas Only):

- Light tidy
- Kitchen surface wipe
- Light bathroom surface reset
- Quick vacuum of main traffic areas only

Not Included:

- Dusting
- Mopping
- Deep bathroom or kitchen cleaning
- Waste removal
- Extra rooms or add-ons

HostCare Turnover (Standard or Eco)

Minimum 2 hours

Base Rooms Only (unless extra rooms booked):

- Linen
- Strip used bedding and towels

- Make beds with fresh linen (provided by host)

Cleaning:

- Complete all Standard Clean tasks for base rooms
- Turnover-focused clean (not deep)

Staging & Reset:

- Reset property ready for guests
- Stage beds, cushions and main areas
- Replenishment (if provided)
- Refill toilet roll, soap, tea/coffee
- Check and empty dishwasher

Waste:

- Empty all interior bins in cleaned rooms

Visual Check:

- Quick visual check for obvious issues (not a report or inventory)

Notes:

- Not suitable for heavy build-up
- Not an End-of-Tenancy clean
- Extra rooms require extra time

End-of-Tenancy Clean

Minimum 4 hours → deep clean

Base clean covers:

Studio Flat OR;

- 1 kitchen
- 1 living room
- 1 bathroom
- 1 bedroom

Each additional room must be booked and adds 60 minutes.

- Includes all Standard Clean tasks plus:
- Kitchen & Appliances
- Oven interior clean
- Fridge and freezer interior (must be defrosted)
- Microwave interior
- Dishwasher interior (filters and seals)
- Washing machine drawer and seals
- Degrease extractor hood

- Cupboards & Storage
- Clean inside cupboards and drawers
- (Cupboards must be emptied)

Deep Detailing:

- Skirting boards and door frames
- Sockets, switches and radiators
- Heavy limescale and soap scum removal
- Windows
- Interior glass only
- Frames, sills and tracks

Floors & Furniture:

- Move light furniture and clean underneath
- Edge to edge vacuum and full mop

High Areas:

- Reachable high dusting and light fittings

FreshLet Bundles

Bundles must be booked with a main clean and cannot be completed on their own.

- Bundles are fixed scope and fixed time
- Bundles override standard room pricing
- Bundles are suitable for properties up to three bedrooms only

FreshLet Kitchen Reset

Time allocation: 2h 00m

Includes:

- Single oven clean
- Standard fridge freezer interior and cupboard interiors
- Freezer must be defrosted by client
- Cupboards must be emptied by client
- Single oven only

FreshLet Bathroom Glow Up

Time allocation: 1h 25m

Includes:

Time allocation: 0h 45m

Freezer must be fully defrosted

Fridge and Freezer Combo

Time allocation: 1h 30m

Freezer must be defrosted

Large or American Fridge Freezer

Time allocation: 2h 00m

Freezer must be defrosted

Cupboard Interiors

Time allocation: 0h 30m per room

Cupboards must be emptied

Interior Windows Six

Time allocation: 0h 50m

6 interior windows floor to ceiling windows count as two

Conservatory Interior Clean

Time allocation: 0h 45m

Interior only

Pantry Clean

Time allocation: 1h 15m

Light organise only

Must be decluttered first

Heavy Limescale One Area

Time allocation: 0h 30m

One area only

Important

- Minimum hours apply to all core services.
- Mini Refresh is 1h fixed and standard products only
- Add ons and bundles can only be applied to Eco, Standard and HostCare clean services
- Add ons and bundles must always include the full allocated time
- Freezers must be defrosted before cleaning
- Cupboards must be emptied before interior cleaning
- No mould or hazardous cleaning
- Do not complete work that is not booked or approved
- If booked time is insufficient stop and report to FreshLet

- Add ons and bundles are not available for end of tenancy cleans

Always Exclude(All Services):

- Mould removal
- Hazardous cleaning
- Exterior windows
- Heavy lifting
- Laundry

Cleaner Sign-off:

Before leaving the property:

- All booked rooms and tasks completed
- Time matched the scope of work
- Property left secure